

Public Safety Issue Team Exercise 5, 6, and 7
November 29, 2001 and December 4, 2001

GOAL: Establish a realistic agenda for community-based policing.

Recommendations:

- **Build a consensus of the concept of true community based policing versus policing neighborhoods.**

Actions:

- Review successful models of community based policing in other cities
Person(s) responsible: Representatives of the Raleigh Police Department, community, and elected officials
Expected result: Identify models to be implemented in Southeast Raleigh
Resources needed: lessons learned from other communities
Time frame: 2 months
- Organize and conduct community forum series with decision-makers from Raleigh Police Department
Person(s) responsible: Representatives of the Raleigh Police Department, community, and elected officials
Expected result: Partnership and collaboration
Resources needed: meeting location and facilitators
Time frame: depends on number of neighborhoods
- A working group develops a community policing strategy to be reviewed in community forums
Person(s) responsible: Representatives of the Raleigh Police Department, community, and elected officials
Expected result: Foster a positive dialogue between community and police department
Resources needed: meeting location and facilitators
Time frame:
- **Develop a typology of community-based policing, including both community residents and law enforcement.**

Actions:

- Review successful models of community based policing in other cities
Person(s) responsible: Representatives of the Raleigh Police Department, community, and elected officials
Expected result: Identify models to be implemented in Southeast Raleigh
Resources needed: lessons learned from other communities
Time frame: 2 months
- Organize and conduct community forum series with decision-makers from Raleigh Police Department
Person(s) responsible: Representatives of the Raleigh Police Department, community, and elected officials
Expected result: Partnership and collaboration
Resources needed: meeting location and facilitators
Time frame: depends on number of neighborhoods

- A working group develops a community policing strategy to be reviewed in community forums
 - Person(s) responsible:* Representatives of the Raleigh Police Department, community, and elected officials
 - Expected result:* Foster a positive dialogue between community and police department
 - Resources needed:* meeting location and facilitators
 - Time frame:*
 - Utilize the technical assistance available through the Weed and Seed target area to support community policing
 - Person(s) responsible:* Weed and Seed Steering Committee
 - Expected result:* Full implementation of the Weed and Seed strategy, apply strategy in other areas
 - Resources needed:* Weed and Seed and City of Raleigh
 - Time frame:*
 - **Identify and acquire resources to support a realistic agenda for community-based policing.**
 - Actions:
 - Modify resource allocation to fully support community policing strategy
 - Person(s) responsible:* Raleigh Police and City Manager
 - Expected result:* Effective utilization of police resources
 - Resources needed:* restructuring
 - Time frame:*
 - Utilize the technical assistance available through the Weed and Seed target area to support community policing
 - Person(s) responsible:* Weed and Seed Steering Committee
 - Expected result:* Full implementation of the Weed and Seed strategy, apply strategy in other areas
 - Resources needed:* Weed and Seed and City of Raleigh
 - Time frame:*
 - **Review and suggest changes to the City of Raleigh Community Watch program (Police Dept.)**
 - Actions:
 - Provide specific training on community watch for residents and block captains
 - Person(s) responsible:* Weed and Seed Steering Committee
 - Expected result:* Positive dialogue between community and Police Department
 - Resources needed:* Meeting location and facilitators
 - Time frame:*
 - Assign civilian Raleigh Police Department staff to support community watch communities
 - Person(s) responsible:* Weed and Seed Steering Committee
 - Expected result:* Increased opportunities for communication between Raleigh Police Department and the community
 - Resources needed:* Civilian staff
 - Time frame:*

GOAL: Improve community perception of availability and access to city services

Recommendations:

- **Review and suggest changes to the mission statement of the Community Development Department of the City of Raleigh.**

Actions:

- Appoint a citizen review board to oversee the Community Development Department

Person(s) responsible: Representatives of the community and City Manager's Office

Expected result: Establish goals and agenda for the department and approve or deny projects

Resources needed: Council ordinance to create body

Time frame: 2/02 - 8/02

- A forum of Community Development Department, Assembly, and community review and amend strategic plan

Person(s) responsible: Representatives of Community Development, Assembly, and community

Expected result: Amended strategic plan with community input

Resources needed: facilitators

Time frame: 2002

- Performance audit with community feedback on different funding streams

Person(s) responsible: national consultant

Expected result: Practical understanding of the funding streams

Resources needed: External consultant

Time frame: 2002

- **Promote the understanding of cultural and ethnic diversity among all city agencies.**

Actions:

- Cultural diversity training for all city agencies and staff -- mandatory for decision-makers

Person(s) responsible: Representatives of the City, community and universities

Expected result: Increased awareness about cultural, ethnic, and linguistic differences

Resources needed: monetary, education supplies, consultants and interpreters

Time frame: 2002

- Community survey on cultural ethnic, and language concerns

Person(s) responsible: Representatives of the City, community and universities

Expected result: Increased awareness about cultural, ethnic, and linguistic differences

Resources needed: monetary, education supplies, consultants and interpreters

Time frame: 2002

- Conduct community forums, training, workshops on cultural diversity and sensitivity
 - Person(s) responsible:* Representatives of the City, community and universities
 - Expected result:* Increased awareness about cultural, ethnic, and linguistic differences
 - Resources needed:* monetary, education supplies, consultants and interpreters
 - Time frame:* 2002
- **Change the negative perception of the need for a point person for Southeast Raleigh.**
 - Actions:
 - Obtain procedures used by other Raleigh communities in presenting issues to City departments
 - Person(s) responsible:* Southeast Raleigh Assembly
 - Expected result:* equity of presentation of issues
 - Resources needed:* n/a
 - Time frame:* 2/02 - 7/02
- **Encourage and promote Southeast Raleigh residents actively voicing their problems, needs, and concerns.**
 - Actions:
 - Implement Neighborhood College for community development, planning and small area plan development
 - Person(s) responsible:* Community Services Department
 - Expected result:* Educate community about city services
 - Resources needed:* n/a
 - Time frame:* 2002
 - Neighborhood forums on community development funding streams
 - Person(s) responsible:* Representatives of community, Community Development Department and budget office
 - Expected result:* Educate community on funding streams
 - Resources needed:* meeting location and facilitators
 - Time frame:* 2002
 - Review the framework for citizen participation through CAC's
 - Person(s) responsible:* community and Community Services Department
 - Expected result:* Empower citizens to actively participate in CAC's
 - Resources needed:* Educational supplies
 - Time frame:* 2002
- **Propose Raleigh city service departments review their policies, including state and federal policies, with respect to service delivery.**
 - Actions:
 - Complete comprehensive strategic plan for each city agency/department specifically related to Southeast Raleigh service delivery

Person(s) responsible: City agency staff

Expected result: Available and accessible strategic plans and developing and measuring indicators besides housing units

Resources needed: financial resources to support strategic planning with external facilitators

Time frame: 2002 - 2003

- Publish (in various mediums including cable access tv) and hold community forums on strategic plans

Person(s) responsible: community and City agency staff

Expected result: Available and accessible strategic plans and developing and measuring indicators besides housing units

Resources needed: financial resources to support strategic planning with external facilitators

Time frame: 2002 - 2003

- Annual review (state of the union report) and updates to City Council and community

Person(s) responsible: City agency staff

Expected result: Available and accessible strategic plans and developing and measuring indicators besides housing units

Resources needed: financial resources to support strategic planning with external facilitators

Time frame: 2002 - 2003

- **Develop and promote the coordination (inter-agency and intra-agency) of city services.**

Actions:

- Synthesis of strategic plans

Person(s) responsible: City manager

Expected result: Non-duplicative service and more effective service delivery

Resources needed: City

Time frame: 2/03

GOAL: Improve communication and educate the community about city services.

Recommendations:

- **Gain understanding of City of Raleigh police budget (including federal grant dollars)**

Actions:

- Raleigh Police Department present a detailed budget at a series of neighborhood forums by Chief of Police

Person(s) responsible: Chief of Police

Expected result: better understanding of budget items and resource allocation

Resources needed: Raleigh Police Department budget

Time frame: 2/02

- Annual review and community updates
Person(s) responsible: Chief of Police
Expected result: better understanding of budget items and resource allocation
Resources needed: Raleigh Police Department budget
Time frame: 2/02
- **Increase accountability of the Raleigh Police Department at the neighborhood level.**
Actions:
 - Implement precinct concept for resource allocation
Person(s) responsible: Chief of Police and City Manager
Expected result: Increased accountability
Resources needed: funding
Time frame: 2002 - 2003
 - Community input to identify precinct locations and sites
Person(s) responsible: Police Department and community
Expected result: Increased accountability
Resources needed: funding
Time frame: 2002 - 2003
- **Gain detailed understanding of policy and procedures of Raleigh Police Department.**
Actions:
 - Raleigh Police Department present a detailed budget at a series of neighborhood forums by Chief of Police
Person(s) responsible: Chief of Police
Expected result: better understanding of budget items and resource allocation
Resources needed: Raleigh Police Department budget
Time frame: 2/02
 - Annual review and community updates
Person(s) responsible: Chief of Police
Expected result: better understanding of budget items and resource allocation
Resources needed: Raleigh Police Department budget
Time frame: 2/02
- **Review and suggest changes to the neighborhood police officers program administered by the Community Development Department of the City of Raleigh.**
Actions:
 - Appoint a citizen review board to oversee the Community Development Department
Person(s) responsible: Representatives of the community and City Manager's Office
Expected result: Establish goals and agenda for the department and approve or deny projects
Resources needed: Council ordinance to create body
Time frame: 2/02 - 8/02

- A forum of Community Development Department, Assembly, and community review and amend strategic plan
 - Person(s) responsible:* Representatives of Community Development, Assembly, and community
 - Expected result:* Amended strategic plan with community input
 - Resources needed:* facilitators
 - Time frame:* 2002
 - Performance audit with community feedback on different funding streams
 - Person(s) responsible:* national consultant
 - Expected result:* Practical understanding of the funding streams
 - Resources needed:* External consultant
 - Time frame:* 2002
 - **Build an atmosphere (environment) where residents of Southeast Raleigh are developing solutions to solve public safety concerns**
 - Actions:
 - Implement Neighborhood College for community development, planning and small area plan development
 - Person(s) responsible:* Community Services Department
 - Expected result:* Educate community about city services
 - Resources needed:* n/a
 - Time frame:* 2002
 - Neighborhood forums on community development funding streams
 - Person(s) responsible:* Representatives of community, Community Development Department and budget office
 - Expected result:* Educate community on funding streams
 - Resources needed:* meeting location and facilitators
 - Time frame:* 2002
 - Review the framework for citizen participation through CAC's
 - Person(s) responsible:* community and Community Services Department
 - Expected result:* Empower citizens to actively participate in CAC's
 - Resources needed:* Educational supplies
 - Time frame:* 2002
 - **Foster and promote an environment where city service agencies consider a range of solutions, including residents suggestions rather than depending on status quo (traditional models of city service delivery).**
 - Actions:
 - Preview and present examples from other cities
 - Person(s) responsible:*
 - Expected result:*
 - Resources needed:*
 - Time frame:*
 - Community forums with decision-makers
 - Person(s) responsible:* community and City Manager
 - Expected result:*
 - Resources needed:*
 - Time frame:*

- Field trips- site visits
 - Person(s) responsible:* City Manager
 - Expected result:*
 - Resources needed:* funding
 - Time frame:*
- Information exchange with other cities
 - Person(s) responsible:*
 - Expected result:*
 - Resources needed:*
 - Time frame:*